

TRANSPORTATION

PURPOSE

The Transportation Cost Center is used to account for expenditures associated with the partnership with the Town of Chapel Hill and the University of North Carolina for the provision of public transportation services throughout the Chapel Hill, Carrboro, and UNC community.

GOALS

- Improve quality of public transportation service.
- Improve level of public transportation service.
- Improve access to public transportation.

SERVICES PROVIDED & ACTIVITIES

- Fixed route transit encompasses all regular bus service to Carrboro residents.
- EZ Rider is a special demand-response service using lift-equipped vehicles to transport individuals with mobility limitations that prevent them from using regular fixed route buses.
- Tar Heel Express is a special service for UNC home basketball and football games.
- Bike-on-bus allows transit riders to put their bicycle on the front of any bus.

PREVIOUS YEAR ACCOMPLISHMENTS

Chapel Hill Transit overall:

- Service area of approximately 62 square miles.
- Statistics for calendar year 2017 are provided in the table below.

Service Consumption FY2017	Fixed Route	Demand Response
Annual Passenger Miles	11,861,996	282,043
Annual Unlinked Trips	6,092,877	61,423
Average Weekday Unlinked Trips	23,550	218
Average Saturday Unlinked Trips	2,019	83
Average Sunday Unlinked Trips	1,106	26
Service Supplied		
Annual Vehicle Revenue Miles	1,780,813	239,510
Annual Vehicle Revenue Hours	155,410	22,980
Vehicles Operated in Maximum Service	83	14
Vehicles Available for Maximum Service	98	18

Source: Chapel Hill Transit, FY2017 data

- In FY2017, the total system ridership was 6.1 million, which was a decrease of 2 percent from FY2016.
- Most recent surveying, completed in 2016, found that 89% of riders surveyed rate the overall quality of Chapel Hill Transit as either excellent or good.

UPCOMING FISCAL YEAR OBJECTIVES

- Work with Chapel Hill Transit to more effectively manage current level of public transportation service in Carrboro.
- Work with Chapel Hill Transit to extend service into areas of Carrboro that are currently not served by fixed route service.
- Work with Chapel Hill Transit, Triangle Transit, and Orange County jurisdictions to continue planning for transit investments in the county, including service extensions to or within Carrboro.

PERFORMANCE MEASURES

	FY2015-16 ACTUAL	FY2016-17 ACTUAL	FY2017-18 ESTIMATED	FY2018-19 PROJECTED
Average Daily Ridership (Boarding)	3,612	3,466	3,535	3,593
Average Daily Ridership (Alighting)	3,357	3,219	3,283	3,339

BUDGET SUMMARY

	FY 2016-17 ACTUAL	FY 2017-18 ADOPTED BUDGET	FY 2018-19 ADOPTED BUDGET	PCT CHANGE
OPERATING	1,455,012	1,751,256	1,727,400	-1.4%
CAPITAL OUTLAY	0	83,600	83,600	0.0%
TOTAL	\$1,455,012	\$1,834,856	1,811,000	-1.3%

CHANGES IN BUDGET FROM PRIOR YEAR ADOPTED BUDGET

The Chapel Hill Transit Strategic Plan projects a \$1,811,000 payment from Carrboro in FY 2019.