

# ***CARRBORO POLICE DEPARTMENT***



## *2016 Annual Report*

*Chief Walter Horton*



***CARRBORO POLICE DEPARTMENT***

***Community • Accountability • Respect • Ethics***



# CARRBORO POLICE DEPARTMENT

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# CARRBORO POLICE DEPARTMENT

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## Message from Chief of Police

Dear Carrboro Citizens and Business Owners,

It is a pleasure to share with you our Annual Report for 2016. This report is meant to give you information on how our department functions, an explanation as to how and why we function in the way that we do, and highlight department activities.

This report reflects our efforts to be transparent and build trust with our community, by providing an overview of crime statistics, incidents involving the use of force, and all complaints. Through this annual report, we can self-analyze and address any issues, big or small, so that we may continue to serve our citizens with professionalism and integrity year after year.

As the world around us is changing, so is the Carrboro Police Department. We ensure our officers are adequately trained and up to date on the current policing techniques so that they may perform their job without bias and with respect for all people. Our community policing practices, partnerships, and crime reduction efforts continue to be a top priority.

We are honored to serve all of those who visit and live in Carrboro. We appreciate your support of the Carrboro Police Department and will strive to continuously serve our community with transparency, professionalism, and care.

Sincerely,

Chief Walter Horton





# CARRBORO POLICE DEPARTMENT

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## — Mission Statement —

Ensure the safety and security of all who live, work, and visit the Town of Carrboro through an integration of professional policing and community partnerships.

## — Vision Statement —

We will preserve and enhance the quality of life for all citizens of the Town of Carrboro through the utilization of community-oriented policing initiatives, proactive crime reduction campaigns and adaptive problem-solving. We will continue effective community-oriented policing programs and venture to create programs that best serve those we are sworn to protect. We will endeavor to be fair, just and unbiased in the application of the law and in our efforts to improve the quality of life of all who live in the Town of Carrboro. We will embrace innovative problem solving strategies to provide the highest quality service and best possible outcomes for our citizens and stakeholders.

## — Core Values —

**COMMUNITY:** As an integral part of the Town of Carrboro, preserving our community will be of paramount importance to our officers. This means preserving what makes Carrboro such a unique place to live and work. Each action we take, whether it be enforcing a law or educating a stakeholder, shall be for the benefit of the community. We will focus on building bridges of trust and strong relationships with each and every citizen.

**ACCOUNTABILITY:** To foster understanding, we will venture to be transparent whenever and wherever possible in our actions and in the performance of our duties. In order to maintain the high level of trust placed in us by the citizens we serve, we must be as free and open as the law permits. If we err, we must account for our actions and correct our transgressions.

**RESPECT:** Professionalism, integrity and right action on the behalf of others shall be cornerstones of our organization. We shall strive to be polite and courteous but above all professional, so that trust and respect may be earned and sustained. We will always act with empathy and place our duty above all else. We shall treat every citizen we meet with respect.

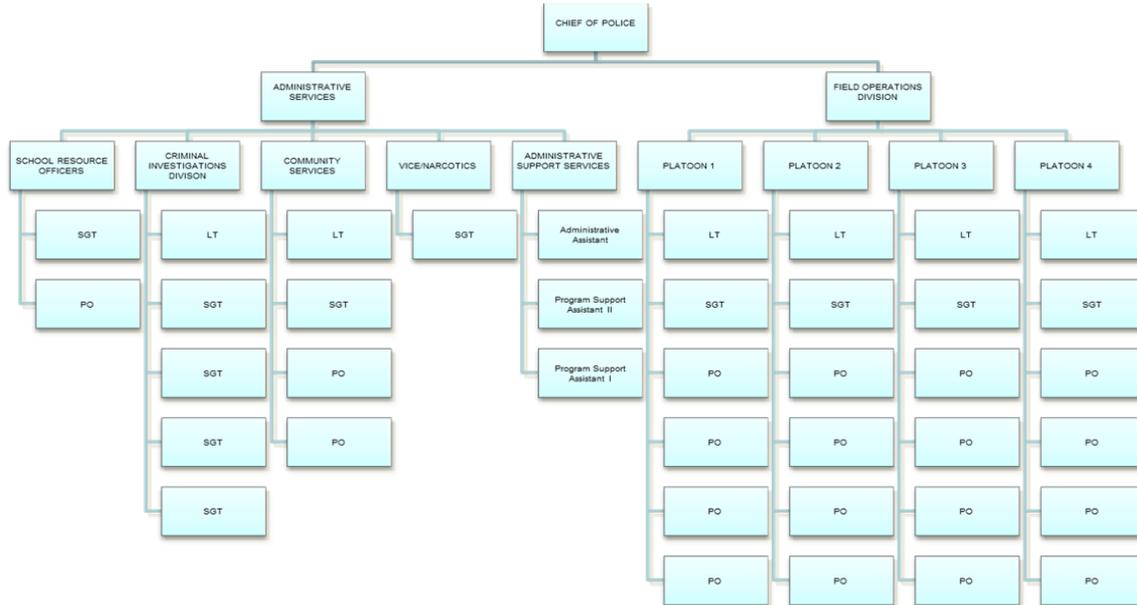
**ETHICS:** Service to the Carrboro community, integrity in all our actions and our dedication to duty will serve as the moral codes that guide us. We shall visit no injustice on anyone and will conduct ourselves, both on and off duty, in a manner that would bring pride and praise to our organization.



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## Carrboro Police Department Overview



The Carrboro Police Department is comprised of 39 sworn police officers and 3 civilian staff (full-time). The department is organized into five divisions; Patrol, Administrative, Criminal Investigations that provide law enforcement services to an area that covers 6.4 square miles with a population of 19,582.

### 39 Sworn Officers

- White Males—26 (67%)
- White Females—5 (13%)
- Black Males—5 (13%)
- Black Females—1 (3%)
- Hispanic Males—2 (5%)

### Education

- High School Diploma/GED—14 (36%)
- Associates Degree—6 (15%)
- Bachelor Degree—15 (39%)
- Masters Degree—4 (10%)

### Snapshot of 2016

#### Calls for Service

- Total calls: 24,040
- Officer initiated: 12,231
- Citizen initiated: 11,809
- Arrests: 490
- Citations:
  - 164 criminal
  - 574 traffic
- Traffic Accidents: 544
- Traffic Stops: 1873





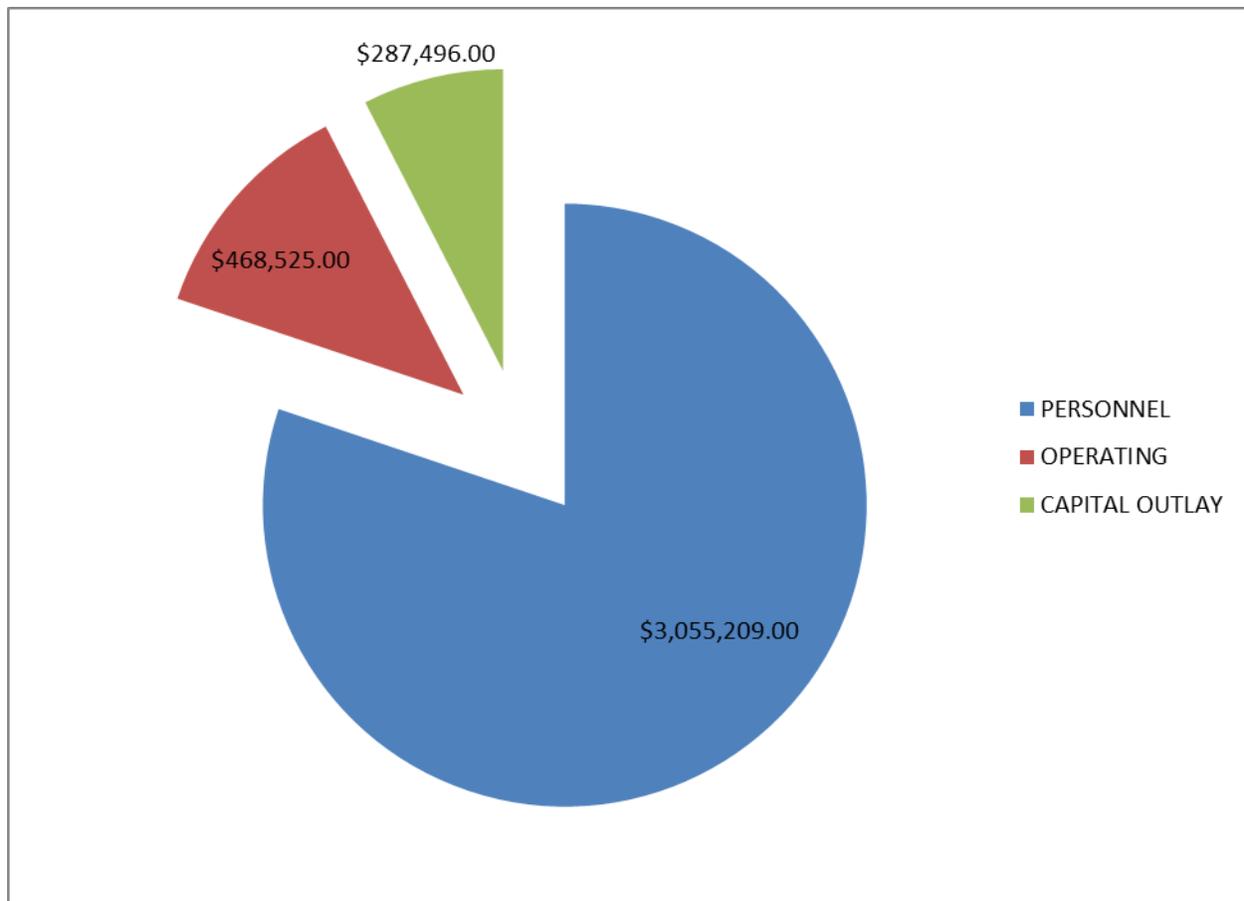
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## Carrboro Police Department Budget

### FY 2016-2017 Adopted Budget

The police department's annual operating budget for FY 2016-2017 was \$3,811,230. Personnel costs which include salary and benefits accounted for 80.2%. Operating costs, which includes equipment, uniforms, and training, among other things, was 12.3%. Capital outlay for vehicles was 7.5% of the annual budget.



DEPARTMENT SUMMARY	FY 2014-15 ACTUAL	FY 2014 - 2015 ADOPTED BUDGET	FY 2016 - 2017 ADOPTED BUDGET	PCT CHANGE
PERSONNEL	\$2,909,447	\$2,992,428	\$3,055,209	2.1%
OPERATING	\$456,449	\$478,348	\$468,525	-2.1%
CAPITAL OUTLAY	\$142,886	\$239,412	\$287,496	20.1%
TOTAL	\$3,508,782	\$3,710,188	\$3,811,230	2.7%



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## Department Divisions

### PATROL

The Carrboro Police Department's Patrol Division is commanded by Captain Chris Attack. It is made up of 24 officers divided into 4 Platoons that work rotating shifts to provide service to the Town of Carrboro 24 hours a day, 7 days a week, 365 days a year. Each Platoon consists of a Lieutenant, Sergeant, and four Police Officers. The Lieutenant serves as the shift supervisor with the Sergeant acting as assistant supervisor. Each Platoon also has a Police Service Dog, who patrols as a team with their handler.



### ADMINISTRATIVE

The Administrative Division commanded by Captain Cornell Lamb III, runs the Police Department "behind the scenes." Members of this division set department policies and goals, manage other divisions, attend important community functions, and provide vital assistance to the rest of the department. The Records Division is comprised of three civilians who act as the custodian of records for the police department. They are responsible for maintaining all records, providing copies of public records, and assisting those who walk in with questions or service needs.

### CRIMINAL INVESTIGATIONS

The Criminal Investigations Division is made up of a Lieutenant and four Sergeants. After an officer makes a report of criminal activity that may require further investigation, it is assigned to a member of the Criminal Investigations Division. Investigators may make phone calls, interview potential suspects and witnesses, and process evidence to exhaust all possible leads.



### COMMUNITY SERVICES

The Community Services Division is responsible for organizing community events, speaking at neighborhood meetings and special events, conducting Pedestrian Safety Operations, and other necessary police functions. Community Services officers may also assist patrol officers in responding to calls for service.



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## Community Engagement

The Carrboro Police Department is dedicated to building a relationship between the community and the department. Through this commitment, we have established many community interactive programs that include all of those who live in or visit Carrboro. Below are some of our most popular events.



### COFFEE WITH A COP

In January of 2014, the Carrboro Police Department had its first Coffee with a Cop event in Carrboro. Coffee with a Cop is a national program implemented by law enforcement agencies across all 50 states. The idea behind the program is to bring officers and the citizens they serve together in a neutral environment to encourage open and free dialogue. There are no scripts, no speeches, and no pre-arranged questions, there's just coffee and conversation. The events are advertised on our website, social media accounts and at the venues they are held. We hold at least one per month. Feel free to drop in for a chat and a cup of coffee on us!

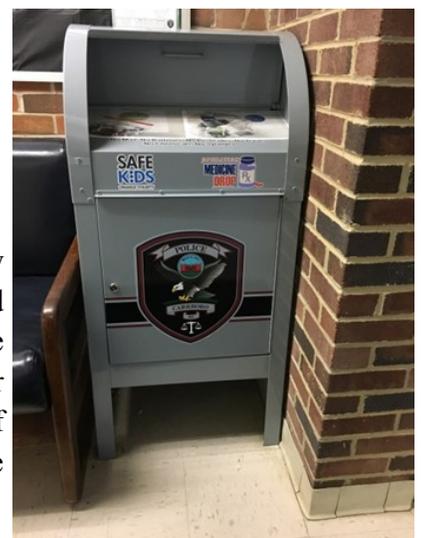


### WATCH FOR ME NC

In 2013, the Carrboro Police Department teamed up with Watch for Me NC, a program funded by the University of North Carolina's Traffic Safety Research Center, to promote greater safety for pedestrians and bicycles in the Town of Carrboro. Watch for Me NC has designed programs and initiatives not only to educate drivers of motor vehicles on safer driving practices but also to encourage safer practices among bicyclists and pedestrians.

### PRESCRIPTION PILL DROP BOX

The Carrboro Police Department has partnered with numerous local law enforcement agencies to offer a safe way to dispose of unwanted or unused medications. Prescription pills should never be thrown away or flushed down the drain; they need to be properly disposed of to prevent contamination of local water sources. There is a "no questions asked" pill drop box located in the front lobby of the police department. Simply bring your unwanted medication in, drop it in the box and leave. Hours for the drop box are Monday—Friday 8:30 AM - 5:00 PM.





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## NEIGHBORHOOD FORUMS

As part of the Carrboro Police Department's continued commitment to providing quality services and professional policing, we started a neighborhood forums program. If you live in a community or neighborhood in Carrboro and wish to have a meeting with the Police Department, please let us know. We can address specific issues that you have, answer questions, provide information on current department activities and receive comments, complaints, or concerns relative to your neighborhood. This casual atmosphere is intended to strengthen relationships with Carrboro Police and neighbors throughout town.

## CITIZEN'S POLICE ACADEMY

In October of 2015, the Carrboro Police Department conducted its first Citizen's Police Academy. Over a nine-hour day, citizens attended classroom training, demonstrations of police equipment, hands-on activities and participated in police training exercises to learn more about the Carrboro Police Department and law enforcement in general. The Citizen's Police Academy will be held bi-annually. We just completed our third Academy in April 2017.

## SHOP WITH A COP

With the help of the local Optimist Club, the Carrboro Police Department and other Orange County Departments are able to give many less fortunate children who live in Orange County a bountiful Christmas. Children and officers are paired together as they shop for things the child wants for Christmas. This event always brings smiles, laughter, and new relationships. Our officers enjoy participating in a program that brings joy to children who might not experience it Christmas morning.



## NATIONAL NIGHT OUT

National Night Out is an annual community-building campaign that promotes police-community partnerships and neighborhood camaraderie to make our neighborhoods safer, more caring places to live. Neighborhoods across the nation, including Carrboro, host various activities. This provides us yet another opportunity to connect with our citizens and listen to their concerns.

## SOCIAL MEDIA

The Carrboro Police Department utilizes social media as a tool to strengthen the relationship between the department and our citizens. We frequently post safety information, traffic hazards, events we host, prevention tips, and more. Follow us on Facebook, Twitter, and Instagram to stay in the loop about things going on in your Carrboro Police 2016 Annual Report 7



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## NOTEWORTHY

### PROMOTIONS

There were several promotions in the Carrboro Police Department in 2016. We are extremely excited to announce the officers who have shown professionalism, knowledge, and dedication throughout their time serving the citizens of Carrboro.

Joseph Thomas promoted from Sergeant to Lieutenant  
Will Quick promoted from Police Officer I to Sergeant  
David Deshaies promoted from Police Officer I to Sergeant  
Joseph Glenn promoted from Police Officer I to Sergeant

### POLICE OFFICER II

The Carrboro Police Department is also excited to announce a new position; Police Officer II. Officers who meet the qualifications are able to be promoted to this position as it offers a good stepping stone in their career ladder. The department promoted four officers this year:

Paul Tivnan promoted from Police Officer I to Police Officer II  
Trey Kennedy promoted from Police Officer I to Police Officer II  
Jordan Armstrong promoted from Police Officer I to Police Officer II  
Cassandra Ferraro promoted from Police Officer I to Police Officer II

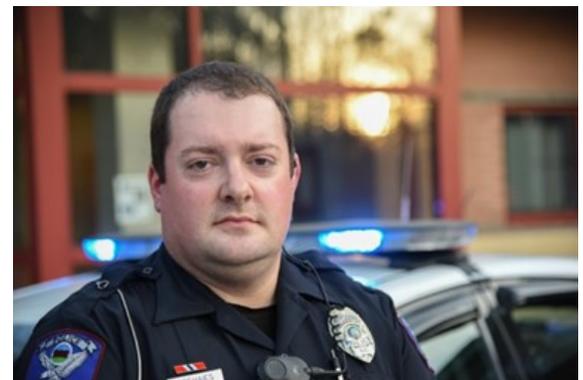


### RETIREMENTS

Loved by the community and respected in the department, Sergeant Billy Austin retired in 2016. Sergeant Austin served with the Carrboro Police Department for 15 years, with 22 years in law enforcement overall. Sergeant Austin wore many hats in the department to include firearms instructor, community services sergeant, and school resource officer. We are proud of his sacrifice to the community and wish him a happy retirement. We will miss him dearly.

### OFFICER OF THE YEAR

The 2016 Officer of the Year award was presented to Sergeant David Deshaies. Sergeant Deshaies has worked for the Carrboro Police Department for 7 years. He has served on our patrol unit, as a school resource officer, and is currently a sergeant in our Community Services Division. Sgt. Deshaies has either created or helped create programs such as Coffee with a Cop and the Citizen Police Academy. Sgt. Deshaies is a huge asset to Carrboro Police Department and serves as a role model to the police department and to the community.





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## JUST THE FACTS

### COMMUNITY AT A GLANCE

Incorporated in 1911  
 6.4 square miles  
 Median household income: \$50,037  
 Per capita income: \$33,994

### POPULATION—21,156

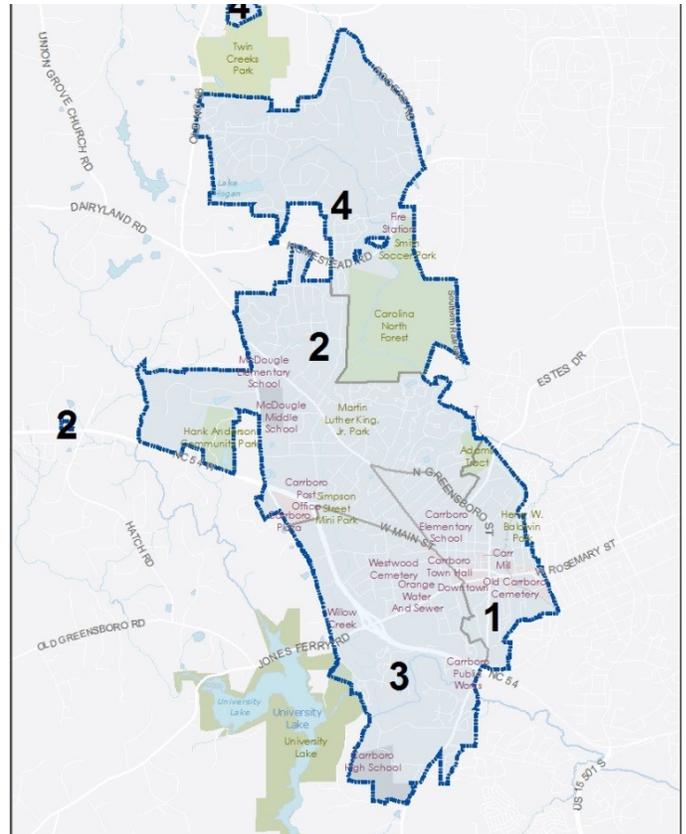
63.5% White alone  
 14.2% Hispanic  
 10.6% Asian alone  
 7.8% Black alone  
 3.2% Two or more races  
 0.4% American Indian alone  
 .2% Other races alone  
 .06% Native Hawaiian and Other Pacific Islander alone  
<http://www.city-data.com/city/Carrboro-North-Carolina.html>

### OFFICER TO CITIZEN RATIO

Carrboro 1.8 officers per 1,000 citizens  
 Chapel Hill 2.0 officers per 1,000 citizens  
 Durham 2.0 officers per 1,000 citizens

### INCIDENT REPORTS BY AREA, 2016 (arrests in parenthesis)

Area 1—936 (119)  
 Area 2—488 (50)  
 Area 3—1397 (224)  
 Area 4—193 (5)  
 Other—13(32)  
 TOTAL—3,159 (includes stops, field contacts, etc.)



Part 1 Violent Crime reported	Every 10.1 days
Burglary reported	Every 4.1 days
Traffic Accident	Every 16.1 hours
Larceny reported	Every 1.1 days
Arrest (including criminal citations)	Every 17.9 hours
Response to a Citizen Call for Service	Every 21.9 minutes

Chart represents the frequency crimes happen in Carrboro



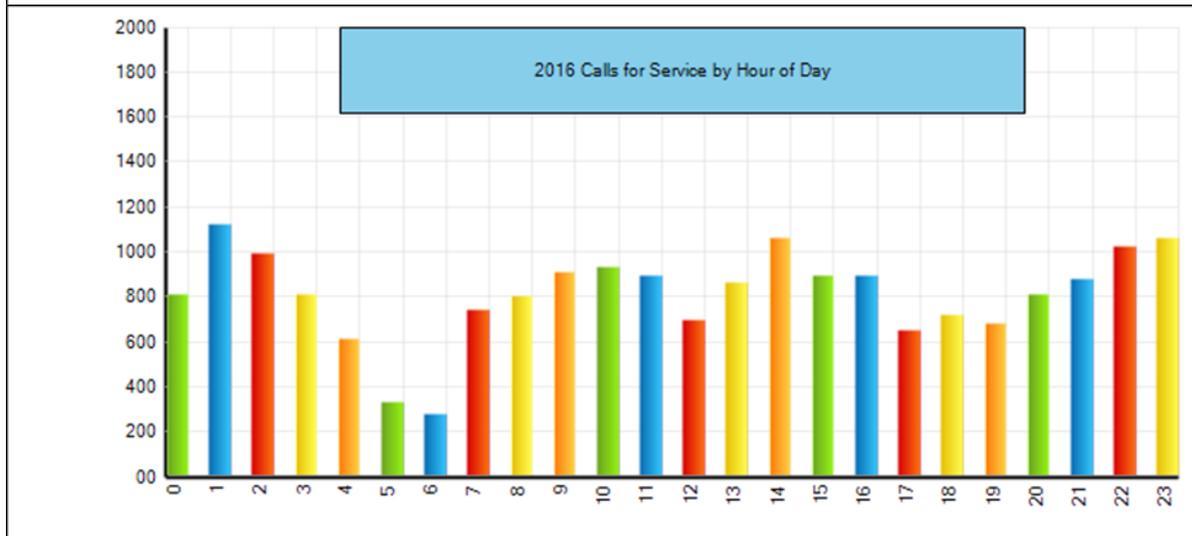
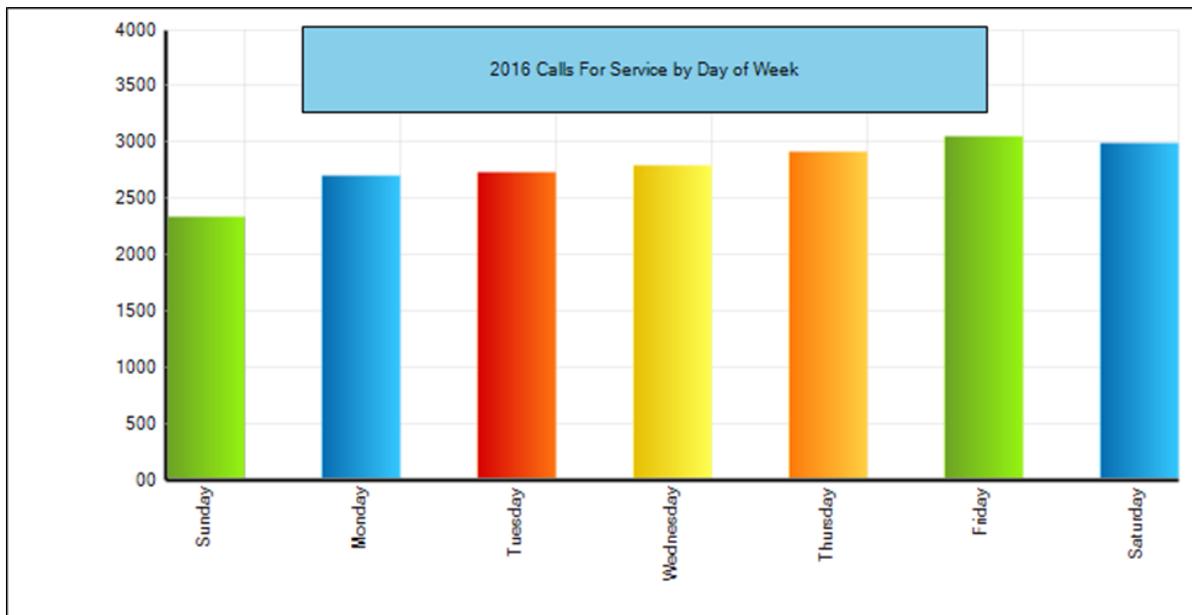
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## CALLS FOR SERVICE

Calls for Service (CFS) are incidents reported to the Carrboro Police Department by citizens calling 911 or the police department. Officer initiated events are also considered Calls for Service. Such events include, foot patrol, traffic stops, warrant service, and community events. Calls for Service information are stored in the department's Records Management System (RMS) and Orange County's Computer Aided Dispatch system (CAD).

	2015	2016	% Change
<b>Total Calls</b>	24,371	24,040	-1.4%
<b>Citizen Initiated</b>	11,439	12,231	6.9%
<b>Officer Initiated</b>	12,932	11,809	-8.7%





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## CRIME IN CARRBORO

Crimes occurring in Carrboro are voluntarily reported monthly to the FBI's Uniform Crime Reporting (UCR) Program. The UCR Program divides crimes into two categories, Part I crimes and Part II crimes. For more information on the UCR Program, visit <https://ucr.fbi.gov/ucr/>.

<b>PART I UCR OFFENSES</b>	<b>2015</b>	<b>2016</b>	<b>PART II UCR OFFENSES</b>	<b>2015</b>	<b>2016</b>
<b>MURDER</b>	1	0	<b>Drug</b>	79	81
<b>RAPE</b>	5	5	<b>Assault Simple</b>	333	255
<b>ROBBERY</b>	15	6	<b>Forgery/Counterfeit</b>	26	7
<b>Commercial</b>	0	0	<b>Fraud</b>	120	119
<b>Individual</b>	15	6	<b>Embezzlement</b>	8	7
<b>ASSAULT</b>	24	27	<b>Stolen Property</b>	4	5
<b>VIOLENT</b>	45	36	<b>Vandalism</b>	125	112
<b>BURGLARY</b>	149	89	<b>Weapons</b>	11	10
<b>Residential</b>	135	79	<b>Prostitution</b>	0	0
<b>Non-Residential</b>	3	4	<b>All other Sex Offense</b>	14	11
<b>Commercial</b>	11	6	<b>Gambling</b>	0	0
<b>LARCENY</b>	296	331	<b>Offense Against Family/child</b>	2	2
<b>AUTO THEFT</b>	14	8	<b>D.W.I.</b>	46	31
<b>ARSON</b>	0	3	<b>Liquor Law Violations</b>	50	68
<b>PROPERTY</b>	459	431	<b>Disorderly conduct</b>	230	222
			<b>Obscenity</b>	0	0
		1	<b>Kidnap</b>	0	0
			<b>All Other Offenses:</b>	197	147
<b>Part I Total*</b>	<b>504</b>	<b>503</b>	<b>Part II Total</b>	<b>1245</b>	<b>1077</b>

\*Includes a total of violent and property crimes.

## ARRESTS

There are two types of arrest, on-view, and warrant service. On-view arrests are made when an individual is arrested during or directly after a crime has been committed. An officer has developed probable cause to make the arrest. Warrant service occurs when a judicial official has issued a warrant, order for arrest, or a failure to appear. The officers serve these papers when they locate an individual with outstanding warrants.

<b>Arrest</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>
On-View	269	205	158	155
Warrant Service	93	131	94	96
Total	362	336	252	251



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## CRIMINAL INVESTIGATIONS

Each year our Investigators are assigned hundreds of cases. These cases range in nature and include fraud, assault, breaking and entering, sexual assault, and homicide. Cases are assigned and cleared according to certain categories.

**Further Investigation:** Indicates your agency will be following up leads or continuing the investigation of this case.

**Closed/Cleared:** Indicates a case has been cleared by establishing the identity of the offender or determining no crime has occurred.

**Closed Leads/Exhausted:** Indicates the case will no longer be investigated. The case is not solved, but it has been determined that further investigation is not merited.

**Inactive:** No follow up on this case will be performed unless additional information becomes available.

Cases Assigned	2015	2016
Closed/Cleared	95	128
Closed/Leads Exhausted	59	72
Further Investigation	4	3
Inactive	91	37
Total	249	240

Case Clearance	2015	2016
Closed/Cleared	38.15%	53.33%
Closed/Leads Exhausted	23.69%	30.00%
Further Investigation	1.61%	1.25%
Inactive	36.55%	15.42%



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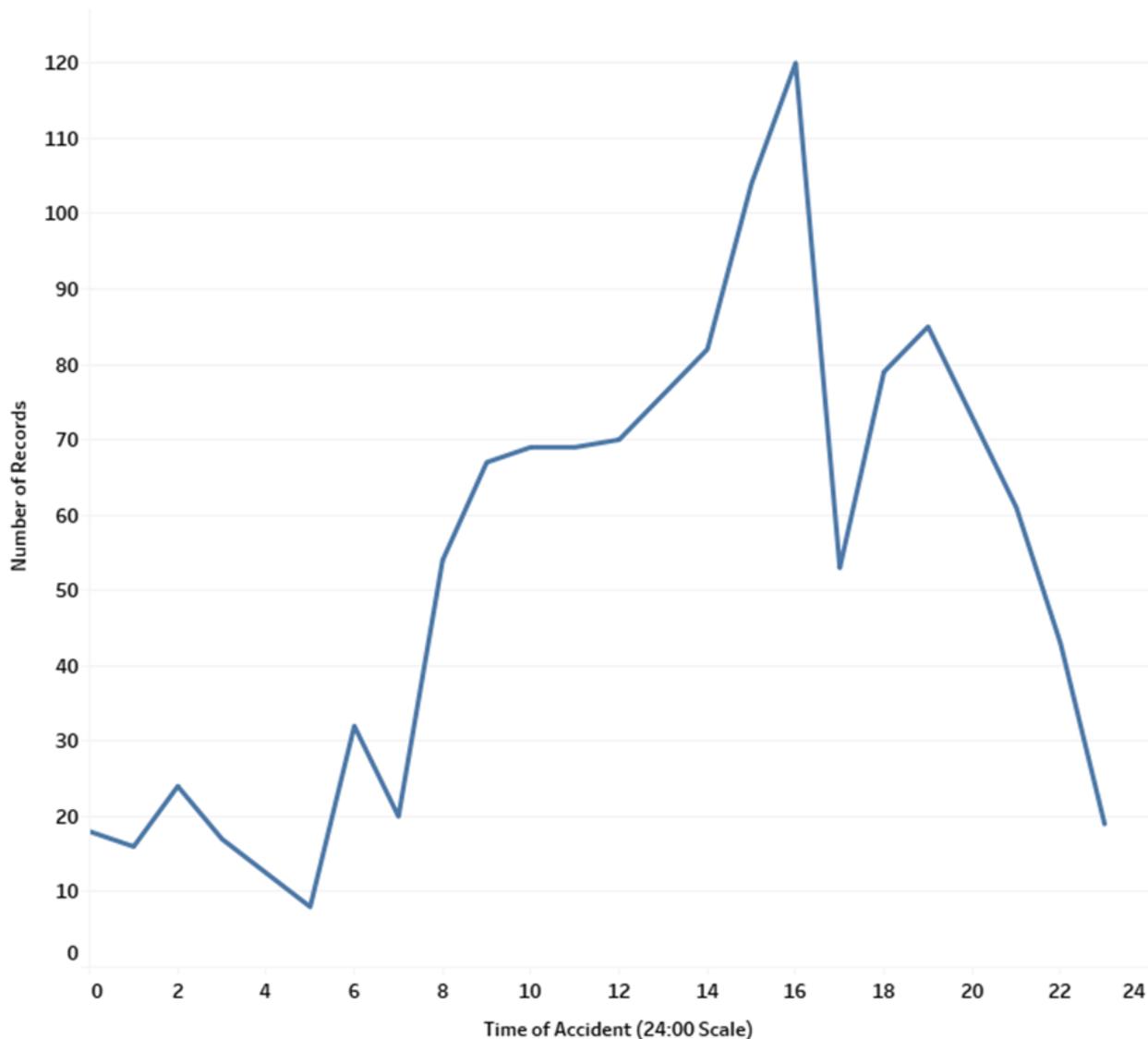
## TRAFFIC ENFORCEMENT

The Town of Carrboro prides itself in being a safe, walkable and bike friendly community. Sharing in that pride, the Carrboro Police Department feels that traffic, bicycle, and pedestrian safety is of the utmost importance. Through education and various enforcement actions, the Police Department strives to keep the Town safe for all those walking, riding, or driving.

In 2016, the Carrboro Police Department performed 1,873 traffic stops and issued 574 citations, of which 299 were for speeding. Officers responded to 544 traffic accidents in 2016, with 143 reported possible injuries.

## TRAFFIC ACCIDENTS BY TIME OF DAY

2016 Traffic Accidents





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## CITIZEN COMPLAINTS 2016

The Complaint Review Process for the Carrboro Police Department encourages any citizen who believes he or she has a valid grievance against the department to file a report. Only by knowing about these incidents can the Police Department properly investigate and take the appropriate action to address them. We evaluate each citizen complaint in an attempt to improve the level of service we provide the community. Our primary mission is to enhance the quality of life in our community. Below is a listing of complaints and outcome for 2016. The information below shows the details of these incidents as permitted by North Carolina General Statute §160A-168.

Type of Complaint	Disposition
Motor Vehicle Operation	Not Sustained
Officer Conduct	Not Sustained
Motor Vehicle Operation	Not Sustained
Policy Violation	Sustained
Policy Violation	Sustained
Officer Conduct	Not Sustained
Officer Conduct	Not Sustained
Motor Vehicle Operation	Other
Officer Conduct	Not Sustained

## USE OF FORCE 2016

The Carrboro Police Department has policies in place that dictate when and what level of force an officer may use. Carrboro officers are issued and trained with hand to hand techniques, batons, conducted electrical weapons (Taser), oleoresin capsicum (OC Spray), and firearms. Each officer on the scene who uses force must fill out a use of force report. In 2016 Carrboro Officers reported 58 use of force.

Use of Force				
Ethnicity	Race of Suspect	Type of Force Used	2015	2016
Hispanic	W	Hand	1	2
Non-Hispanic	A	Hand	1	2
	B	Hand	8	7
		Taser	2	1
		Weapon Pointed	3	11
	W	Hand	6	7
		Taser	3	1
		Weapon Pointed	3	1
		<b>Total</b>	27	32



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## Biased Free Policing

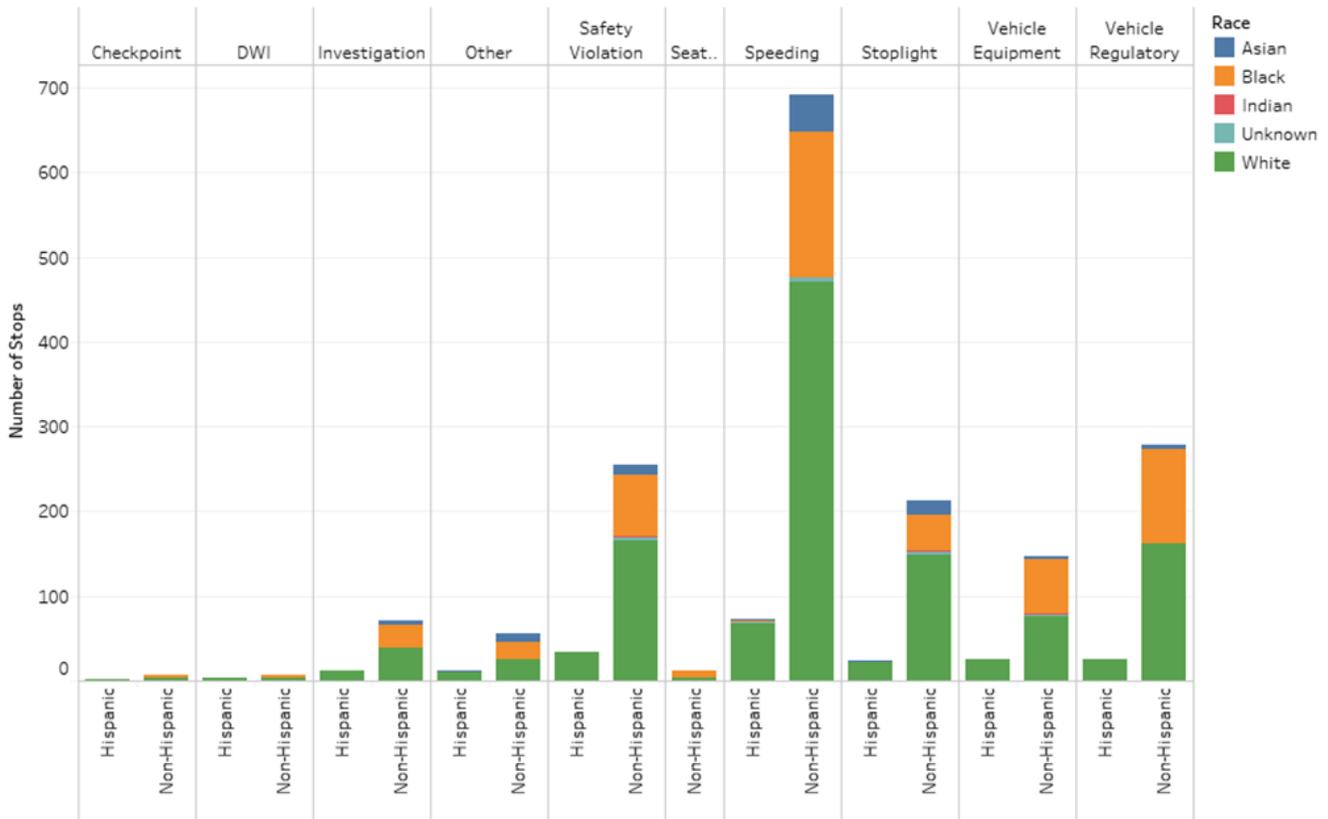
The Carrboro Police Department is committed to providing law enforcement services to the community regardless of racial or cultural differences of those served. It is the policy of this department to provide law enforcement services and to enforce the law equally, fairly and without discrimination toward any individual or group. To ensure we police bias free, all officers attend mandatory Fair and Impartial Policing and other cultural diversity training annually.

There are several areas to consider when evaluating bias-free policing by a professional law enforcement agency. These include, but are not necessarily limited to, enforcement actions, (including traffic stops and vehicle searches), use of force, and complaints from citizens, and training provided to officers.

Police officers may initiate a traffic stop and detain individuals briefly based on reasonable suspicion that a crime has occurred. Reasonable suspicion must be based on “specific and articulable facts taken together with rational inferences from those facts.”

The Carrboro Police Department receives hundreds of traffic complaints from citizens each year. These complaints stem from 911 calls, emails or phone calls to the police department and personal interactions between citizens and police officers. Officers focus their traffic enforcement actions on areas where citizen complaints, traffic crashes and other data indicate that enforcement is desired, reasonable and necessary.

Initial Reason for Stop 2016





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## Initial Reason for Stop by Race and Ethnicity

	Reason for Stop	Asian	Black	Indian	Unkno..	White
Hispanic	Checkpoint					2
	DWI					3
	Investigation					11
	Other	1				11
	Safety Violation					34
	Speeding	1	2		1	68
	Stoplight	1				22
	Vehicle Equipment					25
	Vehicle Regulatory					26
	Non-Hispanic	Checkpoint		2		
DWI			3			3
Investigation		5	28			38
Other		9	20			26
Safety Violation		12	72	1	5	165
Seatbelt			8			4
Speeding		44	172		6	470
Stoplight		17	41	3	2	149
Vehicle Equipment		4	64	1	1	77
Vehicle Regulatory		5	112			162



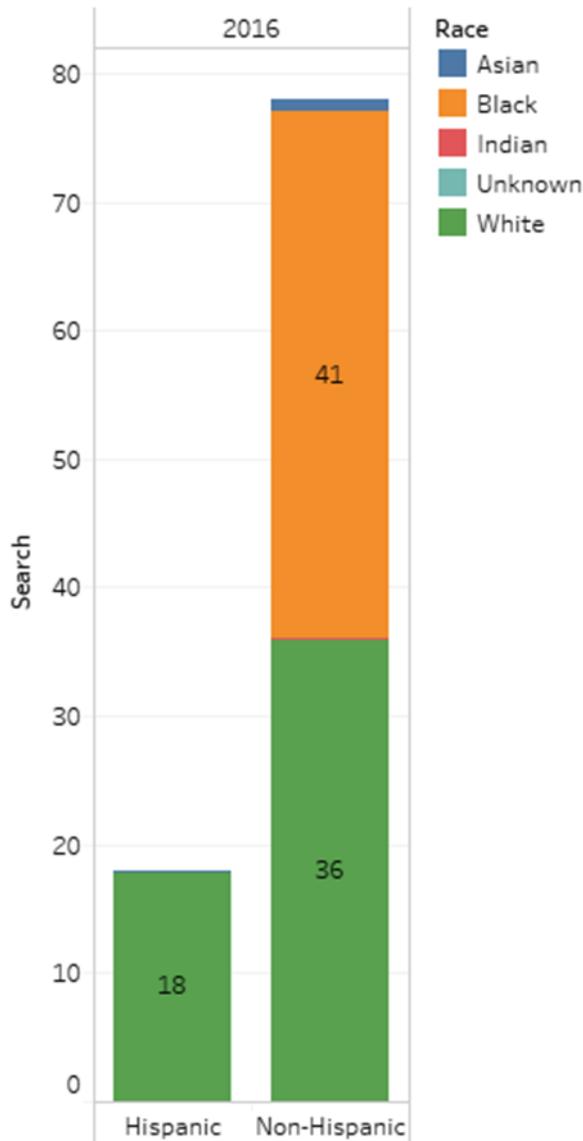


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Occasionally, a search of the driver, passenger, and/or vehicle is performed while conducting a routine traffic stop. When a search is initiated, the reason for that search is recorded. These data are presented below. The following page also highlights two of the types of searches the CPD conducts during a traffic stop, followed by data regarding the outcome of a traffic stop.

## Searches by Race & Ethnicity



## Searches

Race	2016	
	Hispanic	Non-Hispa..
Asian	0	1
Black	0	41
Indian	0	0
Unknown	0	0
White	18	36



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## Probable Cause Searches

Race	2016	
	Probable Cause	
	Hispanic	Non-Hispanic
Asian	0	1
Black	0	25
Indian		0
Unknown	0	0
White	10	28

## Consent Searches

Race	2016	
	Consent	
	Hispanic	Non-Hispanic
Asian	0	0
Black	0	4
Indian		0
Unknown	0	0
White	2	1

## Enforcement Action

Ethnicity	Race	2016				
		Arrest	Citation	No Action	Verbal Warning	Written Warning
Hispanic	Asian				1	2
	Black				1	1
	Unknown				1	
	White	7	99	6	55	35
Non-Hisp..	Asian		33	4	29	30
	Black	10	138	21	235	118
	Indian				5	
	Unknown		5		8	1
	White	15	326	25	401	331



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We are very proud to serve the Carrboro Community, and constantly strive to make sure we are policing in a fair and professional manner. Be sure to visit our website, [www.carrboropolice.com](http://www.carrboropolice.com) and to follow us on social media. Please take a moment to fill out our Citizen Satisfaction Survey at [tiny.cc/CPDSurvey](http://tiny.cc/CPDSurvey).



@carrboropolice



@CarrboroPD



@CarrboroPD